



Peter Engle
President

Joy Communications Partners with ID Agent to Heighten Cybersecurity

*Leading Managed Services Technology
Provider Joins Forces with
Cybersecurity Leader to Optimize
Cybersecurity for Business Owners*

Stuart, FL – March 30, 2018 - Joy Communications a leader in managed technology services, announced today that the company has partnered with ID Agent, to enhance the security of SMBs (small to mid-sized businesses) across the nation. ID Agent and this partnership will enable business owners, to prevent identity theft and thwart cybercriminals from gaining access to sensitive data.

“We’re thrilled to announce this partnership. It’s going to have a huge effect on the business owners we serve,” stated Peter Engle, President of Joy Communications. “This partnership allows business owners to get a very clear and immediate picture of how their cybersecurity is currently performing. When owners are made aware of the threats and risks that are facing their business, they’re capable of bringing in the right infrastructure to protect themselves from cyber-attacks. This partnership is so important because it gives a very clear picture of the company’s risks.”

The partnership between Joy Communications and ID Agent will combine human and sophisticated Dark Web intelligence with search capabilities to identify, analyze and

proactively monitor an organization’s compromised or stolen employee and customer data. Business owners will receive real-time alerts, so they can focus on running their organizations. This partnership will not only allow businesses to monitor the dark side of the web, but it also provides the option to monitor an organization’s supply chain, third party partners and vendors that may have access to sensitive data, as well.

“At the end of the day it’s all about protecting employees who don’t realize the threats they face when executing their day-to-day responsibilities,” added Engle. “Employees who spend time browsing the Internet, who share their email passwords freely, or use unsecured, cloud-based tools to do their work may not necessarily realize all of the potential vulnerabilities facing their network. We consider it to be our duty to educate the marketplace on these types of solutions to prevent as many cyberattacks from happening as possible.”

About ID Agent

ID Agent provides Dark Web monitoring and identity theft protection solutions, available exclusively through the reseller channel, to private and public organizations and millions of individuals at risk of cyber

incidents. Its flagship product, Dark Web ID, delivers Dark Web intelligence to identify, analyze and monitor for compromised or stolen employee and customer data, mitigating exposure to enterprise clients’ most valuable asset – their digital identity. The company’s SpotLight ID provides personal identity protection and restoration for employees and customers while enhancing their overall cybersecurity awareness as well as further safeguarding corporate systems. For more information, visit: <https://www.idagent.com> or go to LinkedIn, Twitter or Facebook.

About Joy Communications

Joy Communications is an IT company that specializes in Voice applications with a large installed base of private, non-profit and governmental customers throughout Florida. Joy Communications provides VOIP phone systems, wireless networking, surveillance, and hosted or “in the cloud” services. Joy has specialized in providing quality service and support to its customers with locally based, certified technicians for the last 30 years. For more information on Joy Communications please call 1-800-432-3638 or visit us at www.joycomm.com.