



...to the World
Joy! Communications
Business Telephone Systems
& Data Cabling



Peter Engle
President
Joy Communications

JOY COMMUNICATIONS Expands its Unified Communications Offerings with New Products and Solutions from AVST

Innovative Technology Set to Replace Outdated Voicemail Systems

Stuart, FL – September 28, 2006 - Joy Communications today announced that it has expanded its partnership with Applied Voice & Speech Technologies, Inc. (AVST), a leading provider of advanced unified communications (UC) solutions. As a leading-edge supplier of the world's most innovative converged voice and data products, Joy Communications provides its small to mid-size business (SMB) customers with new products and solutions from AVST's CallXpress® product line that are ideal for companies looking for alternative options to outdated voice mail systems.

"This expanded relationship with AVST furthers our goal to provide corporate decision-makers with the best choices when evaluating their communications applications roadmaps and considering replacement options for first generation communications systems that are reaching end-of-life," said Peter Engle, President of Joy Communications. "By offering the entire CallXpress product line, we provide our customers one-stop shopping of best-in-class unified messaging and voice applications that feature increased compatibility with existing communications networks."

Having built upon one of the most mature and innovative unified communications solutions in the market, AVST designed CallXpress to

help employees communicate and collaborate more productively and effectively regardless of their physical location. The latest version, CallXpress 7.80, was developed to offer quick and painless conversions from legacy voice mail systems to next generation technology through speedy implementation, simple administration and maintenance, and added user interface emulations that are already familiar to users and result in minimal training.

AVST's award-winning CallXpress Speech Server is powered by the company's sophisticated voice recognition technology, Seneca® 4.5, and offers speech-enabled connectivity tools to CallXpress, making AVST's unified communications solutions complete. CallXpress Speech Server delivers powerful speech-enabled call completion and personal assistant applications and provides speech enabled message access, call completion and personal assistant applications to thousands of its customers around the world. VARBusiness recognized the CallXpress Speech Server as a "Top 100 Midmarket Solutions" because it offers speech-enabled message access and unified communications without the need to invest in new infrastructure.

"The flexibility of AVST's CallXpress platform makes it ideal for businesses of all sizes and from a wide variety of industries," added Mr. Engle. "Because they support hundreds of legacy, digital and IP switches and are designed to deliver varying levels of communications functionality to different segments of the workforce on an "à la carte" basis, CallXpress-based products and solutions significantly reduce company-wide licensing costs while ensuring that employees get the best communications technology for their individual requirements today."

ABOUT JOY COMMUNICATIONS

Joy Communications, founded in 1982, with offices in Stuart, Tampa, Ft. Lauderdale, and Miami, is a multi-million dollar private company with over 10,000 customers throughout Florida. Joy Communications sells and services telecom equipment including Mitel, Samsung, and Nortel, and provides data equipment and services. Joy's service area extends from Melbourne to Key West and the Tampa/St. Pete area. Joy Communications specializes in providing quality service and support to its customers with locally based, certified technicians. For more information on Joy Communications, please call 1-800-432-3638 or visit www.joycomm.com