

The logo for FreedomVoice, featuring the word "FREEDOMVOICE" in a green and blue font, followed by three blue curved lines resembling a smile or sound waves.The logo for TAG Technology Assurance Group, featuring the letters "TAG" in a blue, stylized font, followed by the words "TECHNOLOGY ASSURANCE GROUP" in a black, sans-serif font.

## **NEWS FOR IMMEDIATE RELEASE**

### **FreedomVoice Awards Joy Communications at Technology Industry's Top Event**

FreedomVoice Recognizes Joy Communications as a  
Top Up and Coming FreedomIQ Partner

Encinitas, Calif. AND Washington D.C. — Joy Communications, a leading unified communications provider in South and Central Florida, announced today that the company received one of FreedomVoice's top awards at the Technology Assurance Group (TAG) 2012 Convention held in New Orleans in September. FreedomVoice, one of the largest US providers of cloud-based [VoIP phone systems](#), selected Joy Communications as the winner of the "2011 FreedomIQ TAG Partner Rookie of the Year" award. The convention hosted by TAG, an international organization of independently owned unified communications companies in the United States and Canada, was attended by TAG's Member companies and leading technology manufacturers.

Peter Engle, President and CEO of Joy Communications, was presented with the award for selling more FreedomIQ [business phone system](#) seats than any other new FreedomIQ TAG partner by Eric Thomas, President and CEO of FreedomVoice. "It's always fun to see new up and coming dealers trailblazing," said Thomas. "It is with great pleasure that I award Peter Engle of Joy Communications for his team's outstanding year with FreedomIQ."

#### **ABOUT JOY COMMUNICATIONS**

Joy Communications, founded in 1982, is a leading provider of telecommunications solutions to the business community. Joy Communications sells and services telecom equipment including Mitel, Samsung, Zultys, and FreedomVoice (in the cloud), and provides IT services. Joy's service area extends from Melbourne to Miami. Joy Communications specializes in providing quality service and support to its customers with locally based, certified technicians.

For more information on Joy Communications, please call 1-800-432-3638 or visit [www.joycomm.com](http://www.joycomm.com).

## **ABOUT FREEDOMVOICE**

FreedomVoice was founded in 1996 and today serves nearly 30,000 customers nationwide. It got its start providing virtual phone systems to small businesses and Fortune 500 companies alike. This service remains a key offering from FreedomVoice, including business-enhancing features such as [800 numbers](#), an auto attendant, call forwarding, and voicemail-to-text. FreedomVoice launched the FreedomIQ hosted VoIP phone system product in 2006, responding to overwhelming business demand for cloud-hosted phone service. All of FreedomVoice's platform technology has been developed in-house to provide a unique, customizable, and flexible solution that works with any company's workflow. Based in Encinitas, Calif., FreedomVoice is privately-held and remains profitable through strategic partnerships and the agility to develop new technologies ahead of the curve.

For more information, please visit the company's websites at <http://www.FreedomVoice.com> and <http://www.FreedomIQ.com>.

"FreedomVoice" and "FreedomIQ" are registered trademarks of FreedomVoice Systems.

## **ABOUT TECHNOLOGY ASSURANCE GROUP (TAG)**

Technology Assurance Group, LLC (TAG) is an international organization of leading independently owned unified communications companies. TAG provides its members with the competitive advantages necessary to achieve a dominant position in their marketplace. Members benefit from programs including strategic partnerships with communication solution providers, best business and management practices, and advanced sales training programs. TAG's mission is to increase its Members' sales and profits through education and to ease their introduction of new technology to the marketplace by leveraging their combined intellect and purchasing power. For more information on TAG, please call 858-946-2100 or visit [www.tagnational.com](http://www.tagnational.com).